

Trust Headquarters

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8 March 2011

To, Local Involvement Networks (9),
OSCs (9) & Lead Commissioners (2)

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Dear Colleagues

Quality Account 2011/12

There is a statutory requirement for NHS Foundation Trusts to publish a Quality Account by 30 June 2011. However, the draft account must be submitted to our independent regulator, Monitor, by 7 June 2011. Quality Accounts demonstrate the Trust commitment to continuous quality improvements.

The Trust published its first Quality Account in June 2010 which can be viewed on www.swast.nhs.uk.

As part of the Trust annual process for developing the Quality Account, on behalf of our Board, I would like to invite your organisation's comments on our draft Quality Account priorities for 2011/12. An attached '**South Western Ambulance Service NHS Foundation Trust Matrix of Quality Account Options**' provides details for your organisation to comment. These encompass some of the priorities discussed with our Commissioners for our Commissioning for Quality and Innovation payment as part of our contracting arrangements.

I would be very grateful to receive your comments by Friday 13 May 2011 so that the Trust can meet its statutory duty and timetable to publish a Quality Account by 30 June 2011. Thank you very much for your kind support.

Yours sincerely

Lynne Paramor
Director of Corporate Services

ENCs Matrix of Quality Account Options

